



Farmers Rural Electric Cooperative Corporation

504 S. Broadway, Glasgow, KY 42141 • P.O. Box 1298, Glasgow, KY 42142 • (270) 651-2191 • Fax (270) 651-7332

## Appliance Recycling Program (ARP) Frequently Asked Questions

- What is the Appliance Recycling Program (ARP)?  
The Farmers RECC Appliance Recycling Program provides incentives for the removal and recycling of energy-inefficient refrigerators and freezers.
- What appliances are included and how much is the rebate?  
Refrigerators and freezers are the only appliances that qualify and members will receive a \$50 for each appliance.
- What condition does the unit have to be in to qualify for ARP?  
The unit must be plugged in and working at the time of collection with all food removed, the unit defrosted and dry, drip pan drained and water lines disconnected prior to collection. The unit must be between 7.75 – 30 cu ft. There also must be a clear pathway to the refrigerator and that pets are restrained for safety reasons. If the unit is located on or above the third floor and there is no elevator, it is the members' responsibility to move the appliance to a lower level.
- How does the program work?  
Members who have qualifying appliances to be recycled will call 1-844-HAUL4ME. The member will make an appointment for the appliance to be picked up and recycled and a check will be mailed directly to the member in 4-8 weeks.
- Do I have to be there for them to pick up the unit?  
Not necessarily. If you made arrangement on your order to leave the unit outside for collection, please ensure the following:
  - Provide written authorization to remove the unit on your behalf.
  - Leave written authorization in the unit.
  - Ensure the unit is plugged in, as the driver must confirm that it is in working order.However, if you are available for the appointment, you must be 18 or older to sign for the release of the unit.
- When will I receive my rebate check in the mail?  
You will receive your rebate check in the mail 4-8 weeks after your appliance is picked up.

*Farmers RECC is an equal opportunity employer.*

[www.farmersrecc.com](http://www.farmersrecc.com)

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- Why can't Farmers RECC mail my check to me sooner?  
The ARP program is administered by a third party vendor who processes applications and distributes checks directly to the member.
  
- Can I receive a rebate for an appliance if I am a renter?  
Yes! If you furnished the appliance yourself (i.e. freezer) and the utilities are in your name, then you will receive the rebate yourself. If the landlord replaces an appliance that he/she furnished for the rental and the utilities are in the name of the renter, the landlord will receive the rebate by working with our energy adviser directly.
  
- How many appliances can I recycle at one time?  
Members can recycle up to two appliances per account per calendar year.

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